

Privacy Policy

Version 1.0

Introductions

The following information is our privacy policy. Your privacy is important to us; therefore, the purpose of the following information is to state how we handle your personal information. We will explain to you, the customer, how we handle and store the data associated with the visitor to the website.

Customer

The policy applies to any person, natural or juristic person which is a visitor of the website or any person, natural or juristic person which has purchased vouchers from our website.

Personal Data

Personal data includes that of data which is collected on registration, submission and any data which is provided to us voluntarily.

Personal data excludes any data which is provided voluntarily on any open/public forum. Any data which has been made anonymously which cannot be identified to a natural person.

Data Collected

Data which may be collected and processed by us can include:

- Name And Surname
- Email Address
- Cell Phone Number
- Gender

This allows us to store and keep record of purchased made through the website to provide any feedback as needed.

Sensitive data such as financial data will not be collected by us. Financial information is entered through registered payment gateway API integration. This is protected using 3D-Secure Technology.

Acceptance

By visiting, using the services; or creating an account on the website, it will be considered that the customer accepts the terms of this privacy policy. If the customer does not agree to the terms of this privacy policy, they should not use the services offered by the website. By visiting, using the services; or creating an account on the website, you are deemed to have read, understood, and accepted the terms in this privacy policy.

You may not visit or make use of the services offered by the website if you are under the age of eighteen years old. If you are under the age of eighteen years old, you will be required to have written permission from your legal guardian.

Terms and Conditions Changes

We have the right to change at any time the privacy policy which may affect your rights and obligations. Any changes to the privacy policy will be placed on the website by the relevant section. If you do not agree with the original privacy policy or to the updated privacy policy, you are required to stop using the websites services. If the customer continues to use the website, it will be considered that they agree and accepted the privacy policy.

Account Registration

On account registration, the customer will no longer be anonymous to us. They will be required to provide us voluntarily with personal data, including that of their Name, Surname, Email, Cellphone Number and Gender. This information will be used to create an account which will allow us to keep track of the users purchases on the website. It will allow us to show the customer a history of purchases, allowing them to retrieve any purchased voucher.

On Purchase

When a product is purchased on the website, the customer will be provided the opportunity to checkout using their account or using the guest checkout option. On guest checkout, the following information is required to allow us to deliver the products to you: Name, Surname, Email and Cellphone Number. This information will be kept on record to allow us to trace a transaction incase customer needs to be provided with the purchase details, including that of voucher code. This data which is collected allows us to provide support when needed to the customer of the website.

Recording Communication

We may record any communication between the customer and us, which is not only limited to telephone calls, email threads or telephonic chats, unless the customer specifically requests us to not record or keep record.

Data Collection Purpose

The purpose of the data collection is for the delivery of our services, to ensure that the purchased product is delivered to the data supplied by the customer. Business service/ after service support will require the data collection to be able to have records of the transactions. Data collection will also be done to be able to handle any legal requirements.

Data collection will not be used for communication between us and customer for marketing purposes, advertising, or promotional purposes.

Consent

We will acquire your consent to collect personal data, in accordance with the applicable law, when required to provide the data.

Sharing

Your personal data provided to us, may be shared to our registered vendors in the cause of a dispute about the validity of the vouchers. This will be done to help with our business and vendors operations.

Personal Data may be shared if required by a court order to comply with the law, this will only be done for legal purposes.

Personal data will never be sold. Data will not be disclosed unless specified in the privacy policy.

Security

Personal data security is primary objective for us. The company which is responsible for hosting our website does this in a secure server which has their own security measures in place. Only access, which is authorized, is that of the employees who require access to fulfil their professional duties. Financial data is secured through the registered payment gateways, which are protected by 3D-Secure technology.

Security Breaches

If our website has had any security breach and the possibility of data breaches. Our customers will be notified of any such event. Our customers will then be required to notify the required channels.

Contact Us

If there are any queries or concerns regarding the above privacy policy, please get in touch with us using our 'Contact Us' page and we will get back to you as soon as possible.